

A Letter from Com-Net Software CEO David L. Michaels



December 6, 2010

In the 25 years since the official incorporation of Com-Net Software, the company has experienced strong and sustained growth and has emerged as the leading provider of integrated audio-visual communication systems for airports, airlines and the mass transit industry. This success is attributable to many factors: a dedicated staff, quality products, a commitment to excellence, and, most importantly, the relationships we have developed with customers and partners throughout the years.

As we have captured approximately 50% of the market share in North America with our core products, our thoughts have turned to the next chapter in Com-Net's history. In particular, how we can expand into the global marketplace.

Therefore, I am pleased to announce the acquisition of Com-Net Software on December 1, 2010, by SITA, the world's leading specialist in air transport communications and IT solutions. SITA's global customer base allows us the opportunity to offer our products around the world. I am personally very excited about our future for many reasons and, the more you learn, I am confident that you will be as well.

The acquisition means that with SITA, Com-Net Software has more airport management and passenger communication products to offer than any other provider in the world. It also means that SITA has the most extensive service and support infrastructure in North America to complement its global presence.

In closing, I wish to extend, on behalf of the entire Com-Net family, our gratitude to all of our customers and partners who have contributed to our success. I am encouraged about our future and excited to share all of the outstanding products and resources both Com-Net Software and SITA have to offer.

Sincerely,

David L. Michaels, CEO
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