

# PASSENGER COMMUNICATIONS SYSTEMS



Reach Every Passenger, Everywhere

**Com-Net**  
SOFTWARE

# COMPREHENSIVE REACH

Com-Net Software offers a full suite of systems to reach passengers visually and audibly, online and offline. Our information display systems, digital paging, interactive voice response, website, mobile device messaging and more provide the status of their flights and trains during any phase of their arrival and departure.

## ECLIPSEX® FLIGHT INFORMATION DISPLAY SYSTEM

Display up-to-date flight information to arriving and departing air passengers through North America's leading multi-user system. This highly reliable, web-based application leverages a comprehensive database to display relevant and timely information where you need it—ticketing, security, gates, and baggage claim. Easy to use and administer, the permission-based security provides users only what they require to keep information up-to-date.

METROPOLITAN INTERNATIONAL AIRPORT		DEPARTURES			
DESTINATION	TIME	AIRLINE	FLIGHT	GATE	STATUS
Atlanta	5:50 A	Air Tran.	399	C2	On Time
Atlanta	7:20 A	NWA	399	C2	On Time
Baltimore	7:17 A	Southwest	1569	C9	On Time
Boston	5:55 A	America West	3095	D3	On Time
Chicago	6:13 A	United	7619	D5	On Time
Cleveland	5:53 A	Continental	3203	C6	DELAYED
Charlotte	7:00 A	U.S. Airways	786	D4	On Time
Cincinnati	6:56 A	Delta	965	B5	On Time
Dallas/ Ft Worth	6:58 A	America Airlines	1921	B1	On Time
Dallas/ Ft Worth	10:20 A	United	1811	B1	DELAYED
Denver	6:58 A	Continental	7689	D6	On Time

LOCAL TIME 12:42:04 AM

## ECLIPSEX TRANSIT PASSENGER INFORMATION DISPLAY SYSTEM

This robust information display system utilizes bus/train schedule feeds along with integration to intelligent transportation systems to keep passengers informed. Display schedules, next train/bus arrival information, delay notices, way-finding information and more—all from a single system. ECLIPSEX Transit easily integrates with other ECLIPSEX products like Digital Paging for a comprehensive passenger communication system.

## ECLIPSEX WEB

Reach passengers through your website and provide passengers the option of receiving a notification via their computer, mobile phone or PDA every time the status of their flight changes. With ECLIPSEX Web, passengers can easily find their flight by sorting by city, airline or flight number, as well as sign up for email notification of flight status. Further, the application enables you to tailor your website to meet your passengers' information needs, providing them with parking information, an airport map, and terminal layout, all of which can ease your passengers' arrival and departure experience.

and offline, inside and outside the terminal or station. Through flight and passenger messaging and hotel display systems, your passengers can stay informed about the

## **ECLIPSX DIGITAL PAGING**

ECLIPSX Digital Paging enables air and ground transit customers to leverage existing LAN infrastructure to distribute audio and visual paging messages. When integrated with an information system like EXCLIPSX FIDS or Transit, the system enables airports and transit authorities to reach passengers with data-triggered messages, synchronized visually and audibly. This open system also enables scheduling announcements to run at set intervals, utilizing on-demand ad hoc pages, dynamically adjusting volume based upon ambient noise, and isolating messages to targeted zones.

## **ECLIPSX INTERACTIVE VOICE RESPONSE SYSTEM**

ECLIPSX IVR enables passengers to retrieve real-time flight information from anywhere by using their phone. The IVR system supports voice recognition and touch-tone interaction with text-to-speech playback of flight information generated from the flight information system. The text-to-speech software can translate this flight data into a variety of languages. Designed for use by airports of any size, the system supports 16 analog and 96 digital phone lines.



DEPARTING TO: **PHOENIX** DEPARTURE TIME: **2:45 PM**  
FLIGHT#: **US 759** STATUS: **ON TIME**

## CURRENT PHOENIX CONDITIONS

Sunday	Monday	Tuesday
 65	 72	 58

**ATTENTION: THOMAS CHASE**  
PLEASE PICK UP THE NEAREST  
COURTESY PHONE.

Thursday October 27, 2007 12:15PM

WWW.WEBSITE.COM

## ECLIPSX BROADCAST

Communicate flight information and public service announcements to arriving passengers within a three- to five-mile radius through a local AM radio broadcast. Using text-to-speech technology, you can inform arriving passengers about cancelled or delayed flights, security wait times, traffic and construction updates, parking information and weather conditions. ECLIPSX Broadcast provides you another channel for reaching passengers with important and timely information.

## ECLIPSX HOTEL

Reach travelers with up-to-date flight information displayed in near-by hotel lobbies or in the guest rooms. Guests can check the status of a flight before departing from the hotel or check on the arrival of others in their party. ECLIPSX Hotel is one more way Com-Net helps keep passengers informed.



## ABOUT COM-NET SOFTWARE

Com-Net Software is a leading North American provider of passenger communications systems. Serving airports, airlines, mass transit and hotels, our systems help Reach Every Passenger, Everywhere with timely, relevant and targeted multi-media information and messages. With Com-Net's comprehensive suite of services, our customers can rely on one provider to install, train, support and maintain the systems we deploy. Com-Net Software's aim is to help our customers realize their goals for customer service, passenger flow and operational performance.



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